

### **SPECIFICATION AMENDMENT**

1. Please replace the paragraph beginning at page 61, line 4, entitled "Abstract" with the following paragraph:

#### **ABSTRACT**

A mediation subscriber communication device is capable of facilitating mediated virtual communication. The mediation subscriber communication may include a visual display portion and a data interface portion. The visual display portion may be operable to display a contextual communication summary and a plurality of possible follow-through actions regarding a particular incoming communication. The data interface portion may be operable to facilitating a mediation subscriber's designation of one of the follow-through actions. The mediation subscriber communication may be operable to transmit the selected follow-through action such that the selected follow-through action may be used to update a mediation subscriber profile used for managing subsequent incoming communications.